

Our Performance

Stagecoach Group is currently reviewing the key performance indicators for each of its divisions as part of the introduction of a new Group carbon management programme, which will include specific targets for improvement.

The current KPIs for each of our divisions are listed below, along with details of our performance for the 12 months to 30 April 2008. At the heart of our approach is a commitment to continuous year-on-year improvement, with a focus on moving annual averages.

UK BUS

PERFORMANCE MEASURE	DATA	
Number of environmental enforcement notices/prosecutions	0	
Emissions – number of Euro 0, 1, 2, 3, 4, 5 engines in the fleet and percentage of total fleet		
Pre Euro engines	301	4.2% of total fleet
Euro 0	413	5.8% of total fleet
Euro 1	1,261	17.7% of total fleet
Euro 2	2,474	34.6% of total fleet
Euro 3	2,111	29.6% of total fleet
Euro 4	572	8.0% of total fleet
Hybrids (Euro 5 or above)	10	0.1% of total fleet
Total	7,142	100%
Facility energy usage – electricity (kwh ⁺)	33,990,987	0.101 kwh per passenger mile
Facility energy usage – gas (kwh ⁺)	46,197,466	0.137 kwh per passenger mile
Water usage (cubic meters)	312,284	0.001 cubic metres per passenger mile
Engineering maintenance waste recycled~		
Waste oil (litres)	1,079,818	
Oil filters (205 litre drums)	1,221	
Anti freeze waste (litres)	5,059	
Batteries (kg)	112,964	
Oil contaminated rags (205 litre drums)	156	
Waste thinners (litres)	205	

Waste paint (litres)	77	
Part cleaner solvent (litres)	125,658	
Plastic drums	294	
Steel drums	1,039	
Spent fluorescent tubes (drums)	234	

NOTES

Total passenger miles for UK Bus for 2007-08 were 337.8 million

+ gas and electricity data obtained from utility management company Inenco

~ information based on data from Oakwood Environmental and SafetyKleene

RAIL OPERATIONS

PERFORMANCE MEASURE	DATA	
Number of environmental enforcement notices/prosecutions		
South West Trains	0	
Virgin West Coast	0	
Supertram	0	
Direct emissions to the atmosphere (CO2kg)		
South West Trains	8,066,525	0.002 kgs per passenger mile
Virgin West Coast	37,100,000	0.014 kgs per passenger mile
Supertram	0	0
Indirect emissions to the atmosphere (CO2kg)		
South West Trains	216,000,000	0.067 kgs per passenger mile
Virgin West Coast	155,981,000	0.059 kgs per passenger mile
Supertram	516,704	0.34 kgs per passenger mile
Facility energy usage – electricity (kwh)		
South West Trains	33,179,721	0.01 kwh per

		passenger mile
Virgin West Coast	12,500,702	0.005 kwh per passenger mile
Supertram	569,982	0.38 kwh per passenger mile
Facility energy usage – gas (kwh)		
South West Trains	11,826,562	0.004 kwh per passenger mile
Virgin West Coast	7,427,000	0.003 kwh per passenger mile
Supertram	631,653	0.42 kwh per passenger mile
Water usage (cubic metres)		
South West Trains	268,222	0.00008 cubic metres per passenger mile
Virgin West Coast	63,954	0.00002 cubic metres per passenger mile
Supertram	4,209	0.003 cubic metres per passenger mile
Collected waste recycled (%)		
South West Trains	16%	
Virgin West Coast	■ 35%	
Supertram	Waste papers: 80% Metal waste (from tram tyres and scrap parts): 95% Aerosol cans, rubber blocks, rubber tyres and batteries: 100%	

NOTES

Passenger miles for Rail operations in 2006-07 were as follows: South West Trains – 3,228.7 million; Virgin West Coast – 2,649.0 million; Supertram – 1.5 million.

- 11.8% direct recycling, plus 23.2% sent for sorting and recovery.

NORTH AMERICA
Coach USA

PERFORMANCE MEASURE	DATA
Breaches or violations of Federal and State environmental obligations	<ul style="list-style-type: none"> • No breaches or violations
Reportable environmental incidents	<ul style="list-style-type: none"> • Two minor petroleum releases occurred during the year. No environmental impact was identified and no fines were issued.
Compliance with New York City Local Law 41	<ul style="list-style-type: none"> • All catalytic converters and mufflers replaced with best available technology. • 103 buses retrofitted with particulate filters, reducing particulate emissions by 90%.
Adherence with environmental protection and conservation policies of the US Environmental Protection Agency and State Department	<ul style="list-style-type: none"> • Compliance with new State anti-idling laws (3 minutes) • Working towards completion of Storm Water Protection Plan and Spill Prevention Control and Countermeasures. • Comply with new State SPCC. • To date, 12 locations (52%) are in complete compliance, with a target of 100% compliance by 30 April 2009.
Environmental training as mandated by Federal and State authorities	<ul style="list-style-type: none"> • Two-day environmental training session attended by senior operations and safety managers at all Coach USA locations. • Training covered areas such as underground and above ground storage tanks, leak detection, inventory control, housekeeping, registrations, Federal and State regulations, and self-inspections.

Coach Canada

PERFORMANCE MEASURE	DATA
Zero breaches or violations of Federal and Provincial environmental obligations	<ul style="list-style-type: none"> • No breaches or violations
Reportable environmental incidents	<ul style="list-style-type: none"> • No breaches or violations

Measures to reduce direct emissions	<ul style="list-style-type: none"> • As part of our compliance with engine emissions requirements under Ontario's "Drive Clean" programme, 112 vehicles were tested during the 12 months to 30 April 2008, resulting in a 99% pass rate on first test. • A total of 20 coaches were replaced with new vehicles, equipped with the latest engine technology.
Reduce electricity, natural gas and water consumption at each of our facilities	<ul style="list-style-type: none"> • Electricity consumption decreased by 2.5% • Natural gas consumption decreased by 3.1% • Water consumption increased by 1%

Details of our performance for 2006-07 are available [here](#).

Details of our performance for 2003-04, 2004-05 and 2005-06 are available [here](#).